



Technical telephone support

David Lackner - 2022-04-07 - Miscellaneous

Dear customer,

the best way to track your enquiry and get in touch with our product experts is through our online ticketing system. You can create your ticket by clicking on the link below. This way, all processes remain documented and you will receive notifications of updates.

[Create support ticket](#)

However, sometimes it is necessary to explain a technical problem to an expert on the phone. If you have a problem with your product that you have not been able to solve with the help of our [user manual](#), please do not hesitate to contact us via our technical support hotline. We currently offer this service in three languages: German, French and English. You can reach us via the international UK number from any country or via the country-specific numbers listed below:

Braun Audio support available in English, German or French:

International

(+44) 1923 3810 50

Monday - Thursday: 9 to 6 p.m. CET

Germany

(+49) 800 00016 78

Monday - Friday: 9 to 6 p.m. CET

France

(+33) 1 84 88 47 12

Monday - Friday: 9 to 6 p.m. CET

Italy

(+39) 010 848 03 75

Monday - Friday: 9 to 6 p.m. CET

Netherlands

(+31) 20 808 09 97

Monday - Friday: 9 to 6 p.m. CET

Spain

(+34) 932 20 03 40

Monday - Friday: 9 to 6 p.m. CET

UK

(+44) 1923 3810 50

Monday - Friday: 8 to 5 p.m. GMT